

DISCLOSURE STATEMENT ON THE PROCESSING OF PERSONAL DATA

Protection of personal data is among the top priorities of Zorluteks Tekstil Ticaret ve Sanayi Anonim Şirketi ("**Company**"). Our Company, acting as the data controller with full awareness of our responsibility regarding this matter, will process and protect personal data in accordance with the Law on the Protection of Personal Data No. 6698 ("**Law**") and the other relevant legislation.

With this Disclosure Statement on the Processing of Personal Data, it is aimed to provide the necessary transparency by informing your side about the personal data processed in accordance with the Law in order for you to benefit from our products and services that we offer to our customers. For further information regarding the processing of your personal data, please refer to and review the "Personal Data Processing and Protection Policy" ("**Policy**") on our Company's website at the address <https://www.tac.com.tr/t/kisisel-verilerin-korunmasi>.

A. PROCESSING YOUR PERSONAL DATA

Your personal data will be processed by our Company in accordance with the basic principles specified under the Law, within the framework of personal data processing requirements and for the purposes stated below.

1) *Processing of your personal data by our company during your purchases of our products and services through our e-commerce website, stores, or dealers:*

Personal Data	Purpose of Processing	Legal Grounds
<ul style="list-style-type: none">• Your Identity Information (name, surname information, Turkish Republic ID No. Information)• Contact Information (e-mail, phone number, address information)• Financial Information (credit or debit card information)• Customer Transaction Information (purchased product information, order completion information, return/change information, previous order information, invoice and payment)	<ul style="list-style-type: none">(i) Performance of the sales and/or return transactions of the products and services offered by our company,(ii) Creating order records for our products and services,(iii) Carrying out the warranty procedures for our purchased products,(iv) Carrying out the delivery procedures of our purchased products and services.	<ul style="list-style-type: none">✓ Your personal data will be processed within the scope of the purchases you have made regarding our Company's products or services, by means of fulfilling the necessary obligations in accordance with the sales contract.✓ The processing of personal data within the scope of the provision of services such as after-sales institution, warranty, maintenance, or repair of our products will be fulfilled within the scope of the legal obligation condition, since it is within the scope of our legal

information, shopping dealer information)		obligations (e.g., Consumer Law No. 6502).
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2) Processing your personal data within the scope of the memberships to our website:

Personal Data	Purpose of Processing	Legal Grounds
<ul style="list-style-type: none"> • Your Identity Information (name, surname information, date of birth) • Contact Information (e-mail, phone number, address information) • Customer Transaction Information (purchased product information, order completion information, return/change information, previous order information, installation/assembly information, warranty information, shopping store information) • Transaction Security Information (membership password information) 	<ul style="list-style-type: none"> (i) Subscribing to our website, (ii) Performance of procedures to unsubscribe, (iii) Performance of update processes of information received within the scope of membership, (iv) Performance of e-mail or phone number verification processes. (v) Carrying out competition and lottery activities 	<ul style="list-style-type: none"> ✓ Your personal data will be processed in accordance with the membership agreement for you to benefit from the advantages offered to your side by subscribing to our Company's website.

3) Processing your personal data within the scope of customer relationship management and call center services:

Personal Data	Purpose of Processing	Legal Grounds
<ul style="list-style-type: none"> • Your Identity Information (name, surname information) 	<ul style="list-style-type: none"> (i) Customer relations management as well as receiving and covering the requests 	<ul style="list-style-type: none"> ✓ In accordance with Article 5 of the Law, personal data may be processed in the case of legitimate interest

<ul style="list-style-type: none"> • Contact Information (e-mail, phone number, address information) • Customer Transaction Information (purchased product information, order completion information, return/change information, previous order information, installation/assembly information, warranty information, shopping store information, customer requests and complaints information) 	<p>or complaints of our customers;</p> <p>(ii) Improving business processes by performing internal reporting of customer requests and complaints</p> <p>(iii) Performing authentication processes in case of taking advantage of the campaigns or opportunities offered by our business partners to our customers.</p>	<p>of the data controller, provided that it does not prejudice the fundamental rights and freedoms of the persons concerned.</p> <p>Pursuant to this, personal data will be processed in line with the legitimate interest of our Company, based on the importance of ensuring customer satisfaction, continuity, preventing customer loss and gaining new customers.</p>
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4) Processing your personal data within the scope of fulfilling our company's legal obligations and carrying out commercial activities

Personal Data	Purpose of Processing	Legal Grounds
<ul style="list-style-type: none"> • Your Identity Information (name, surname information) • Contact Information (e-mail, phone number, address information) • Customer Transaction Information (purchased product information, order completion information, return/change information, previous order information, installation/assembly information, warranty information, warranty information) 	<p>(i) Fulfillment of our obligations arising from the legislation</p> <p>(ii) Providing information to official institutions or organizations, submitting requested information and documents</p> <p>(iii) Conducting accounting, financial and audit processes</p> <p>(iv) Performance of information security processes,</p>	<p>✓ The requirement to be explicitly stipulated in the laws specified in Article 5 of the Law (e.g. what data should be present on the invoice has been determined in accordance with the Tax Procedure Law),</p> <p>✓ The legal obligation specified in Article 5 of the Law (e.g., data controllers hold the obligations to ensure data security in accordance with the Law),</p> <p>✓ If data processing is required for the establishment, exercise or</p>

<p>information, shopping store information, customer requests and complaints information)</p> <ul style="list-style-type: none"> • Visual and Audio Data (store camera recordings) 	<p>(v) Performance of sales verification processes</p> <p>(vi) Carrying out competitions and lotteries</p>	<p>protection of a right stated in article 5 of the Law (e.g., if it is the subject of any legal dispute having the quality of evidence),</p> <p>✓ In accordance with Article 5 of the Law, personal data may be processed in the case of legitimate interest of the data controller, provided that it does not prejudice the fundamental rights and freedoms of the persons concerned. Pursuant to this, the processing of personal data within the scope of our Company's commercial activities will be considered within the relevant scope.</p>
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B. SHARING PERSONAL DATA

Your personal data may be transferred to the following persons in accordance with the conditions specified in the relevant article of the Law regarding the transfer of personal data;

- Our suppliers from whom we receive services in software, maintenance, security and personal data hosting within the scope of information technologies;
- Our supplier from whom we have received a call center service;
- Our suppliers from whom we receive services to deliver products within the scope of courier and logistics services;
- Our business partners from whom we receive legal support, if required,
- Business partner consultancy firms from whom we receive services for business development and execution of projects;
- Our suppliers, from whom we receive services for the purpose of performing customer authentication processes,
- Legally authorized public institutions and legally authorized private institutions within the scope of our statutory obligations.

C. PROCESSING AND SHARING YOUR PERSONAL DATA UPON YOUR EXISTING EXPLICIT CONSENT

In order for the personal data to be processed for some purposes within the scope of the law, the explicit consent of the person concerned should be obtained. Our Company, acting in accordance with the personal data processing conditions set forth by the Law, shall process your personal data only if you have given your consent and pursuant to the following objectives of processing:

- The customization of our products and services according to your tastes, usage habits and needs and for carrying out the analysis, segmentation or targeting studies; for conducting the specific product or service offers, new product announcements, campaigns, promotions and other marketing activities unique to you; conducting surveys and performance of customer satisfaction measurement studies and contacting your side in electronic environment in this context. Your personal data may be shared with our third-party suppliers from whom we receive service for such purposes.

D. METHOD TO COLLECT YOUR PERSONAL DATA AND LEGAL GROUNDS

Your personal data will be collected pursuant to the terms of data collection requirements in electronic environment through our web sites, call center, and e-mail in order for you to utilize our products and services offered to your side by our Company in physical environment through our corporate stores and other activities or activities upon the requirement to process personal data for the establishment or performance of a contract specified in Article 5 of the Law in accordance with the legal obligations and in the case the data collection is mandatory taking into consideration the existence of the legitimate interest of the data controller.

E. YOUR RIGHTS UNDER THE LAW

As per article 11 of the Law, data owners shall be entitled with the following:

- To learn whether personal data has been processed or not,
- To request the information related to personal data if such personal data has been processed,
- To learn the purpose for the processing of personal data and whether these data have been used in accordance with the intention or not,
- To have information about third parties to which personal data has been transferred either at home or abroad,
- To request the correction of personal data if it is incomplete or improperly processed and to request that the process carried out in this context be notified to third parties to whom personal data is transferred,
- To request that personal data be deleted or destroyed even if it has been processed in accordance with the provisions of the Law and other relevant laws and in the case that the reasons for such processing are not present any more to request that the process carried out in this context be notified to third parties,
- To object to the occurrence of a result against the person itself by means of analyzing the processed data exclusively through automated systems,
- To demand that damages be eliminated in the event of a corruption due to the processing of personal data contrary to the law.

In the case your requests regarding these rights, are submitted by the Data Owner in written form to the address Levent 199, Büyükdere Caddesi No:199 34394 Şişli/İstanbul or via e-mail (REM), secure electronic signature, mobile signature, or via any e-mail address which you have previously notified to the Company, if any, registered to the address zorlutekstil@hs03.kep.tr. to kvkzorlutekstil@zorlu.com they will be evaluated and finalized within 30 (thirty) days.